





#### **Government Business Information**

WorldWide Interpreters, Inc. UEI: XMNZJ1UG1KQ3 | CAGE: 1Q6C1

GSA MAS Contract: 47QRAA24D003C

POC: James Villarreal, President

**Toll Free:** (866) 967-5313 **Fax:** (866) 241-5316

Address: 1322 Space Park Drive, Suite C245

Houston, TX 77058-3783

Email: gov@e-wwi.com

URL: <a href="https://worldwideinterpreters.com/">https://worldwideinterpreters.com/</a>

https://www.peerrecoverypartners.com/

Geographic: International

Socio Economic Status: MBE / SDB

SIN 541930 - Translation and Interpretation Services

SIN 624SS - Social Services, Professional Counseling and

Veterans' Readjustment and Behavioral Health

#### Services Offered

**Specialty Telephone Agents**: Expertise in Healthcare, Government, and Business interpretation, including Immigration and Peer Support Specialists.

**On-Demand Peer Support Specialists**: Assistance for clients dealing with substance abuse, alcohol addiction, trauma, sexual abuse, depression, suicide intervention, and other mental health concerns.

**Telephone Interpretation Service**: Immediate connection to fluent interpreters in over 311 languages.

**Video and Virtual Interpretation**: Services for the Deaf or Hard-of-Hearing using sign language or virtual interpreters across several languages.

**Translation Services**: Websites, e-learning modules, legal contracts, marketing materials, and employee handbooks.

**Live Interpreting:** In-person interpreters for meetings, conferences, webinars, or training sessions.

## Company Strengths and Certifications



- 25+ Years in Business: Extensive experience with Government clients and large-scale projects.
- State-of-the-Art Call Center: Capable of handling large volume interpretation calls daily for federal, state, and local governments and hospital networks.
- **Specialized Certifications:** Interpreters with certifications in medical terminology and court interpretation standards.
- **Peer Support Specialist Training:** 40 hours of training ensuring empathetic, non-scripted, and non-judgmental interactions.
- ISO 9001:2015 Certification (8547): Demonstrates consistent quality in service provision to meet customer and regulatory requirements.

## Some of Our Happy Customers

- State of Texas
- State of Tennessee
- State of Idaho
- State of Wisconsin
- State of Arizona
- State of Vermont
- Blue Cross Blue Shield
- US Army Medical Command
- State of Tennessee
- State of Idaho
- State of Wisconsin
- State of Arizona
- State of Vermont
- Blue Cross Blue Shield
- US Army Medical Command
  - US Air Force

# NAICS | PSCs

541930 Translation and Interpretation Services
561410 Document Preparation Services
561421 Telephone Answering Services

R608 (PSC) Translation and Interpreting Services

**621420** Outpatient Mental Health and Substance Abuse

624110 Child and Youth Services

624190 Other Individual and Family Services

G004 (PSC) Social Rehabilitation

















