





#### **Government Business Information**

WorldWide Interpreters, Inc. UEI: XMNZJ1UG1KQ3 | CAGE: 1Q6C1

GSA MAS Contract: 47QRAA24D003C

POC: James Villarreal, President

(866) 967-5313 Toll Free: Fax: (866) 241-5316

Address: 1322 Space Park Drive, Suite C245

Houston, TX 77058-3783

Email: support@e-wwi.com

**URL:** https://worldwideinterpreters.com/

https://www.peerrecoverypartners.com/

Geographic: International

Socio Economic Status: MBE / SDB

SIN 541930 - Translation and Interpretation Services

SIN 624SS - Social Services, Professional Counseling and

Veterans' Readjustment and Behavioral Health

#### Services Offered

Specialty Telephone Agents: Expertise in Healthcare, Government, and Business interpretation, including Immigration and Peer Support Specialists.

On-Demand Peer Support Specialists: Assistance for clients dealing with substance abuse, alcohol addiction, trauma, sexual abuse, depression, suicide intervention, and other mental health concerns.

Telephone Interpretation Service: Immediate connection to fluent interpreters in over 311 languages.

Video and Virtual Interpretation: Services for the Deaf or Hard-of-Hearing using sign language or virtual interpreters across several languages.

Translation Services: Websites, e-learning modules, legal contracts, marketing materials, and employee handbooks.

**Live Interpreting:** In-person interpreters for meetings, conferences, webinars, or training sessions.

## Company Strengths and Certifications



- 25+ Years in Business: Extensive experience with Government clients and large-scale projects.
- State-of-the-Art Call Center: Capable of handling large volume interpretation calls daily for federal, state, and local governments and hospital networks.
- Specialized Certifications: Interpreters with certifications in medical terminology and court interpretation standards.
- Peer Support Specialist Training: 40 hours of training ensuring empathetic, non-scripted, and nonjudgmental interactions.
- ISO 9001:2015 Certification (8547): Demonstrates consistent quality in service provision to meet customer and regulatory requirements.

### Some of Our Happy Customers

- State of Texas
- State of Tennessee
- State of Idaho
- State of Wisconsin
- State of Arizona
- State of Vermont
- Blue Cross Blue Shield
- US Army Medical Command •
- State of Tennessee
- State of Idaho
- State of Wisconsin
- State of Arizona
- State of Vermont
- Blue Cross Blue Shield
- **US Army Medical Command** 
  - **US Air Force**

# NAICS | PSCs

541930 Translation and Interpretation Services 561410 **Document Preparation Services** 561421 Telephone Answering Services

R608 (PSC) Translation and Interpreting Services

621420 Outpatient Mental Health and Substance Abuse

624110 Child and Youth Services

624190 Other Individual and Family Services

G004 (PSC) Social Rehabilitation

















